

LEARNING FOR LOCAL GOVERNMENT MEMBERS



WE UNDERSTAND WHY CONTINUED PROFESSIONAL DEVELOPMENT IS IMPORTANT TO OUR LOCAL GOVERNMENT MEMBERS

CPD is the reflection and learning activity that all staff are encouraged to undertake throughout their career to maintain and improve their working skills. UNISON your union can support you to learn.

learning.unison.org.uk/member-learning/learning-for-your-job/local-government/

UNISON COLLEGE

UNISON college is not a building but a way we bring together the learning, education, and training that your union provides for members and activists into one coherent offer. Our website highlights all the current offers. We advise members to check the UNISON college website for current offers with available space to register.



learning.unison.org.uk



FUTURE LEARN (OU)

Future Learn (with Open University) Offers thousands of FREE and paid online courses. Supported by tutors. The only problem is deciding where to start! Options include:

- Emotional intelligence at work
- Understanding depression and low mood in young people
- Social work law and UK Regulation

www.open.edu/openlearn/

SKILLS ACADEMY

Skills Academy gives members access to over 600 FREE online self guided courses.

From time and priority management to how to manage virtual teams to remote workers' security.

All the courses are CPD certified, allowing members to show proof of their learning to their employers.

SKILLS LOADING...



learning.unison.org.uk/staff-skills-academy

FREE SKILLS AND CAREER ADVICE

We are delighted to offer a FREE, personalised, careers advice service to UNISON members. To request your consultation, complete the online form and one of our team will get in touch with you with more information.

learning.unison.org.uk/college/skills-advice/





This workshop, created and delivered by UNISON, is designed to provide ways in which you can make your groceries go further. How to avoid waste, save money and provide for your family in a more cost-effective way.

**Credit Crunch
Cookery**

<https://shorturl.at/5mp0L>

24 September

11:00am-12:00pm

Online via Microsoft Teams

Staying Strong: Stress Awareness

Work related stress is on the increase due to the pressures of work since the global pandemic. UNISON College recognises that unless we develop strategies for coping with stress we could find ourselves becoming ill and taking time off work. In this webinar you will learn about ways to manage your stress both in work and for your personal life.

16 September

12:30pm-1:30pm

Online via Microsoft Teams

<https://shorturl.at/OJOWR>



Personal Safety Awareness

This course has been designed to enable staff to deal confidently with all aspects of their personal safety both in and outside of the work setting. Staff will learn how to plan effectively for managing potentially violent people, how to perform dynamic risk assessments and how to de-escalate aggressive behaviour effectively.

26 September

13:00pm-16:00pm

Online via Zoom

<https://shorturl.at/aFq19>



**FINANCIAL SUPPORT
LEARNING BURSARY
SCHEME**



UNISON wants to help members realise their potential. We offer financial support to members taking part in various educational and learning opportunities, as well as learning discounts from a number of providers.

learning.unison.org.uk/financial-support/

Dealing with Difficult Face to Face Conversations

This online course delivered by a specialist tutor via zoom is aimed at all members who have face to face conversations at work and may often be faced with tackling difficult conversations or topics, or who may often have service users who are aggressive or angry while face to face.

9 October

9:00am-12:00pm

Online via Zoom

<https://shorturl.at/lJd8m>



Managing Conflict within Teams

On completion of this Managing Conflict in Teams course you will be able to:

- Identify how to appropriately plan for potentially difficult meetings and how to structure them
- Understand how to develop a positive and motivated team
- Give constructive feedback in a positive manner that ultimately improves performance
- Understand and complete a detailed record of meeting
- Manage a broad range of issues around team conflict in a positive and productive way.

9 October 2025

1:00pm-4:00pm |Online via

Zoom

<https://shorturl.at/mljy4>



Digital Skills: An Intro to Excel

This short online workshop is intended for those who have little to no experience of using Microsoft Excel and who want to build up their confidence and knowledge of using it in personal and professional settings.

<https://shorturl.at/1vQAh>



12 November 2025

10:00am-12:00pm

Online via

Microsoft Teams